

Huskie Tools, Inc. Warranty Policy

Huskie Tools products carry a warranty that makes us a leader in the tool industry. No other manufacturer dares to back its tools as we do.

All Huskie REC-SERIES battery operated products carry a 5 year warranty. The ECO-SERIES battery operated products carry a 1 year warranty. The IL-ND battery operated products carry a 3 year warranty. The BP-70E, BP-70EI, BP-70MH, and BP-80 batteries carry a 5 year or 1,000 recharge cycles warranty from the date stamped on the battery.

PRODUCT WARRANTY

REC-Series battery operated products	5 Years
ECO-Series battery operated products*	1 Year
IL-Series battery operated products	3 Years
Batteries (BP-70E, BP-70EI**, BP-70MH, BP-80)	5 years
Chargers (CH-35R, CH-70DCH, CH-90))	5 Years

*Please call the factory with warranty questions.

**The BP-70EI is no longer available. The LED indicator on the BP-70EI carries a 1 year warranty from purchase date.

The warranty does not cover any damages incurred from a Huskie tool including damages to property, bodily injuries and lost wages resulting from such injuries. This warranty solely covers the repair or replacement of tools supplied by Huskie. These remedies are exclusive, and the total liability of Huskie Tools, Inc. whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the tool. In no event shall Huskie Tools, Inc. be liable for consequential, incidental or special damages.

HUSKIE TOOLS, INC. MAKES NO OTHER WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED.

Huskie reserves the right to determine all warranty claims. Huskie will not warranty tools containing parts or batteries not originally supplied by Huskie. Failure due to misuse, improper maintenance, misapplication, not following instructions or warnings, abuse or repairs attempted by anyone other than Huskie Tools, Inc., or an authorized service center renders this warranty null and void.

Repair and Warranty Claims

All claims must be sent to Huskie for inspection and authorization. A Return Goods Authorization (RGA) is required before shipping tools to Huskie. Secure the authorization by telephoning or writing to Huskie's main office with details of the claim. Non-warranty repairs are handled using the same procedure. Repairs exceeding 50 percent of the cost of a new tool will be advised before repairs are made.

Huskie wants to be sure that each repair exceeds expectations which is why we proactively refurbish tools with a complete end-to-end overhaul. Every tool that comes through the Huskie doors is disassembled, inspected, cleaned, repaired, refurbished where needed, reassembled and tested. This process is put in place to ensure the integrity of each tool, as well as, user safety when it returns to the field.

All non-warranty repairs will be quoted before any repair work is done to allow you to understand and accept or deny the repair charges. If approved, the non-warranty tool will then be completely reconditioned and receive a full one-year warranty.

If you decide not to have Huskie fix your tool we will scrap it in-house FREE of charge otherwise a \$35 estimating fee plus shipping/handling will be charged for the return of the disassembled tool.

Payment Terms

Upon credit approval Huskie's standard payment terms are net-30 days. Visa, Mastercard, Discover and American Express are also accepted.

Freight

All Huskie tools are FOB, Glendale Heights, Illinois. Goods will be shipped pre-paid and added, unless otherwise specified. As of Freight shipments over \$17,000 are pre-paid.

Quotations

Special quantity quotations should be phoned in to discuss the scope of your tool requests.

Complete Support Services

Our customers have direct access to us for training, service, and problem solving. As specialists in tools, we maintain a trained repair staff and a large stock of parts. This contrasts with many tool suppliers who carry tools as a sideline without offering support services. Here are some reasons why our customers love to do business with us:

- **Quick delivery**
- We maintain inventory at our headquarters.
- Training and troubleshooting services.
- Fast repair service.
- Design and engineering service for special tool needs.



800-860-6170

www.huskietools.com